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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(Docket No. 1676)

In re the Application of:

Baoquan A. Zhang et al.

Serial No.: 09/991,616

Filed: November 16, 2001

For: Method and System For
Control Over Call Handling

Group Art Unit: 2645

Examiner: Gerald Gauthier

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

TRANSMITTAL LETTER

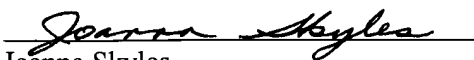
Dear Sir:

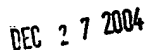
In regard to the above identified application,

1. We are transmitting herewith the attached:
 - a) Response to Office Action Mailed October 1, 2004; and
 - b) Return Receipt Postcard.
2. With respect to fees:
 - a) No fee is required.
 - b) Please charge any underpayment or credit any overpayment to Deposit Account No. 210765. A duplicate copy of this sheet is enclosed.
3. CERTIFICATE OF MAILING UNDER 37 CFR § 1.8: The undersigned hereby certifies that this Transmittal Letter and the paper, as described in paragraph 1 hereinabove, are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on this 23rd day of December, 2004.

Date: December 23, 2004

Respectfully submitted,


Joanna Skyles
Reg. No. 54,454



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**For: Method and System for Control
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Group Art Unit: 2645

Examiner: Gerald Gauthier

Confirmation No. 4704

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

RESPONSE TO OFFICE ACTION MAILED OCTOBER 1, 2004

Dear Sir:

In response to the Office Action mailed October 1, 2004, Applicants submit the following remarks.